

There are three ways to solve this issue - Adjusting the administrative rights, running a DB patch, and manually starting the server.

ø		BioStar Server Config	ĸ
- Status		Stopped Start	
Connecti	on		1
	TCP Port	8001 Thread Count 168 Client List	
Server M	atching		í
1	Number Of Core	1 / 1	
Databas	e	Error	1
	Database Database	Cannot connect to the Service Manager	
	O Server A	OK	
	Database	1433	
	ID	Password	
	Max Connection	1	
SSL-			1
5	OpenSSL Path	C:\OpenSSL\bin\openssl.exe Browse	
	Pass Phrase	Change	
		Refresh Apply OK Cancel	



Administrative Rights

You will need to adjust the administrative rights to solve the following potential problems:

- User is not an administrator on the computer
- High User Access Control (UAC) restrictions
- Not running BioStar as an Administrator

Check your account settings within the Control Panel to confirm that your login account has the correct administrative rights.

If you are the Administrator, try running the BioStar Server Config as an Administrator by right clicking on the icon and selecting Run as Administrator.

When it has opened, try clicking the Start button to start the server. If you continue to receive the error message, continue to the next step below.





DB Patch

You will need to run a DB patch if the SQL server database is not setup or if there is a SQL incompatibility.

The BioStar server package includes Microsoft SQL Server 2005. If you are running Windows

8 or higher, you will have to download SQL server 2008 or above. The database can sometimes be improperly created.

Run a Database Patch to clean and repair the BioStar database that was created during the installation.

Follow the system directory to the server folder of BioStar and run the "DBSetup" as an administrator.





If a database was already created, the patch will finish and the progress window will disappear. If the database was not yet created, you will be prompted to create your new database.

Make sure that the Database Server name is inputted correctly. You can find your server name connection string when you launch Microsoft Management Studio Express. By default, BioStar names the 2005 instance as BSSERVER. If you have downloaded SQL server before or if you install a new version other than 2005, your server instance name may be SQLEXPRESS

A	Create databa	ase [BioStar]	x	e [#]	Connect to Server	x
Select DB Server You can also spe SQL Login ID an	and authentication method.	our login using your current crede	ontials or a	Microsoft SQL	Server 2008 R2	
Database Type Database Name	MS SQL Server BioStar	Set Name		Server type: Server name:	Database Engine (local)\SQLEXPRESS	•
O Server Authen	tication	 Windows Authentication 		Authentication: User name:	Windows Authentication NICHOLASPHI1624\nicholasphilavong	•
Database Server	localhost/SQLEXPRES	Port 14. Password	33	Password:	Remember password	
Progress						



Manually Start the Server

You will need to manually start the server if the BSSERVER is stalled or not running. If the above two solutions were not successful, you can check the services application of windows to ensure BSSERVER or SQLEXPRESS is running. If not, click Start and then try to start the BioStar Server Config.

Q,		Services				x
File Action View	Help					
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Services (Local)	Name	Description Status	Startup Type	Log On As		^
	SNMP Trap	Receives tra	Manual	Local Service		
	Software Protection	Enables the	Automatic (D	Network S		
	Spot Verifier	Verifies pot	Manual (Trig	Local Syste		
	SQL Active Directory Helper Service	Enables inte	Disabled	Network S		
	SQL Server (SQLEXPRESS)	Provides sto Running	Automatic	Network S	()	
	SQL Server Agent (SQLEXPRESS)	Executes jo	Disabled	Network S	Start	
	SQL Server Browser	Provides SQ	Disabled	Local Service	Stop	
	🔍 SQL Server VSS Writer	Provides th Running	Automatic	Local Syste	Pause	
	SSDP Discovery	Discovers n Running	Manual	Local Service	Resume	
	Still Image Acquisition Events	Launches a	Manual	Local Syste	Restart	
	🔍 Storage Service	Enforces gr	Manual (Trig	Local Syste	All Tasks	
	🔍 Superfetch	Maintains a Running	Automatic	Local Syste	All Tasks	
	System Event Notification Service	Monitors sy Running	Automatic	Local Syste	Refresh	
	🔍 System Events Broker	Coordinates Running	Automatic (T	Local Syste	Properties	
	🔍 Task Scheduler	Enables a us Running	Automatic	Local Syste		
	CP/IP NetBIOS Helper	Provides su Running	Automatic (T	Local Service	Help	
	😘 Telephony	Provides Tel Running	Manual	Network S		
	🔍 Themes	Provides us Running	Automatic	Local Syste		
	😘 Thread Ordering Server	Provides or	Manual	Local Service		
	🔍 Time Broker	Coordinates Running	Manual (Trig	Local Service		
	🔍 Touch Keyboard and Handwriting Panel Service	Enables Tou	Manual (Trig	Local Syste		
	🔍 UPnP Device Host	Allows UPn	Manual	Local Service		
	强 User Profile Service	This service Running	Automatic	Local Syste		