

System Severe Error

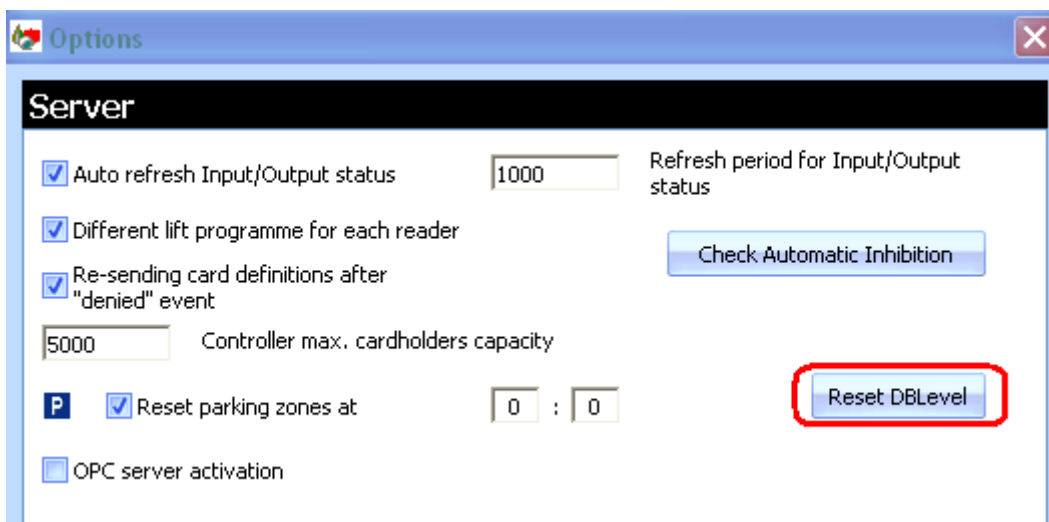
On the main screen of GuardPointPro the following error is blinking:

System severe error - see log file !!!

The system has detected a problem in the compatibility of the database with the current version of GuardPointPro.

- GuardPointPro has been upgraded or the database has been restored
→ The update of the database (DBLevel) during the startup of GuardPointPro or after restoring has failed.
Try the database update again from Zero:

1. Open the Tools>Options>Server screen and press Shift+F12 key
2. Click on the Reset DBLevel button to reset the update level of the database



3. Restart GuardPointPro to update the database again at the current version
4. If the problem persists, please send us the AME file