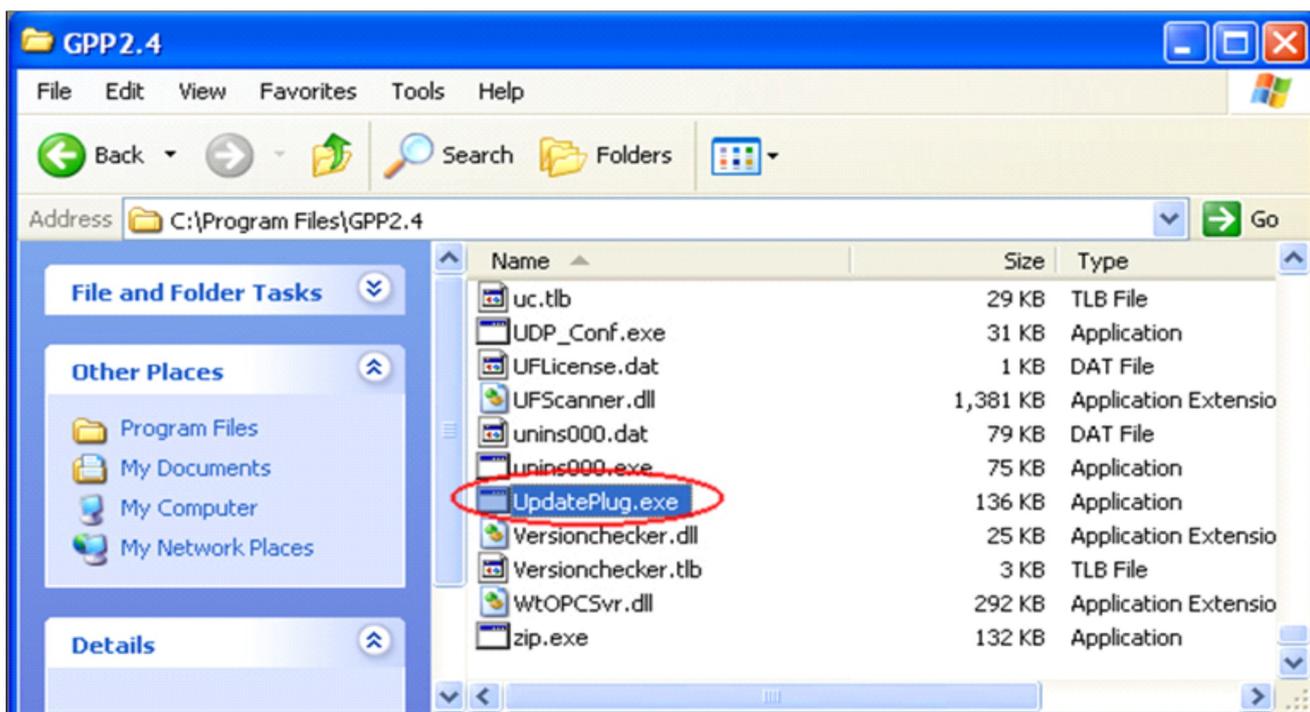


How to Upgrade a Dongle License

GuardPoint Pro should be installed on the PC. If you are using physical dongle, it should be connected.

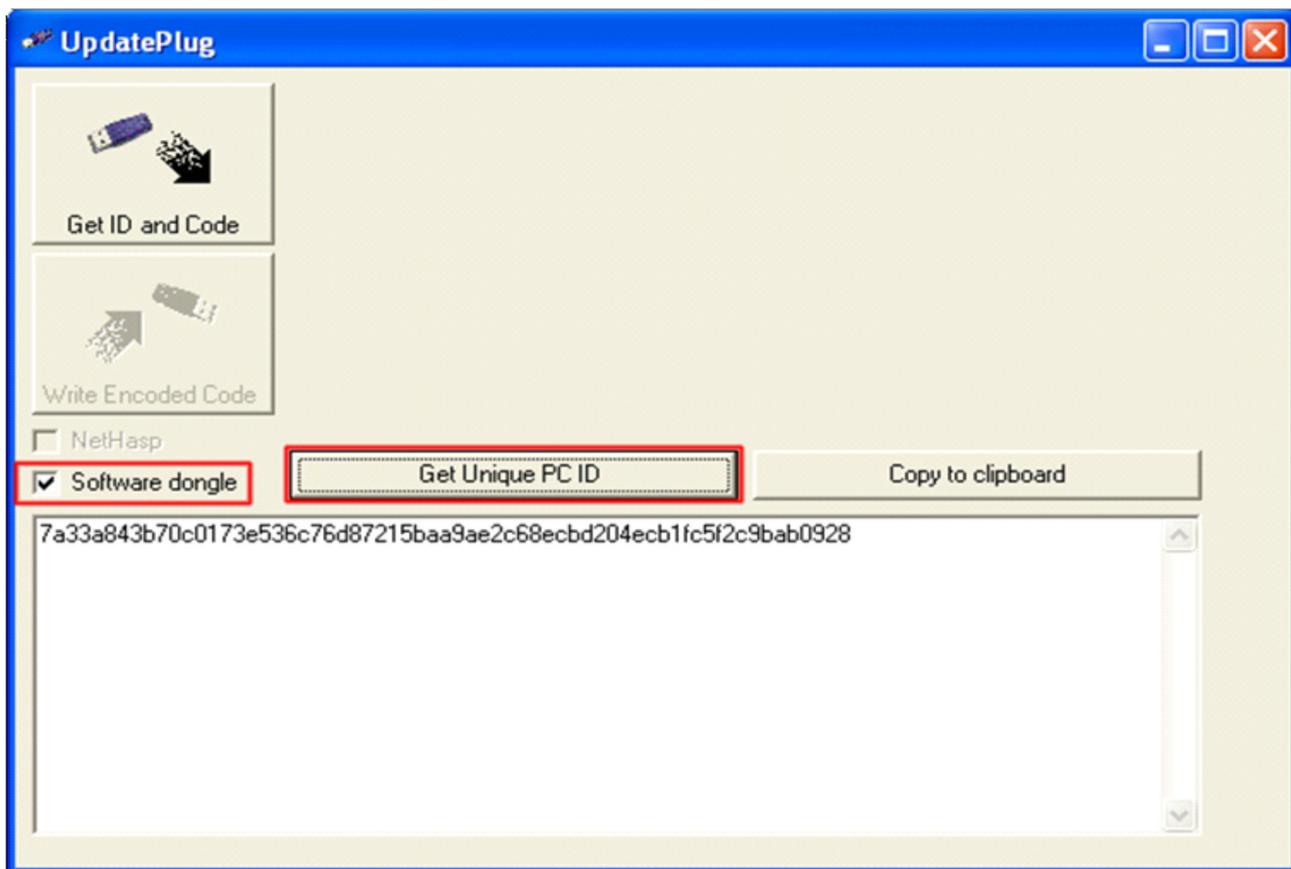
Step 1: Send your dongle parameters to your vendor with your request

Launch the UpdatePlug.exe file in the GuardPoint Pro folder



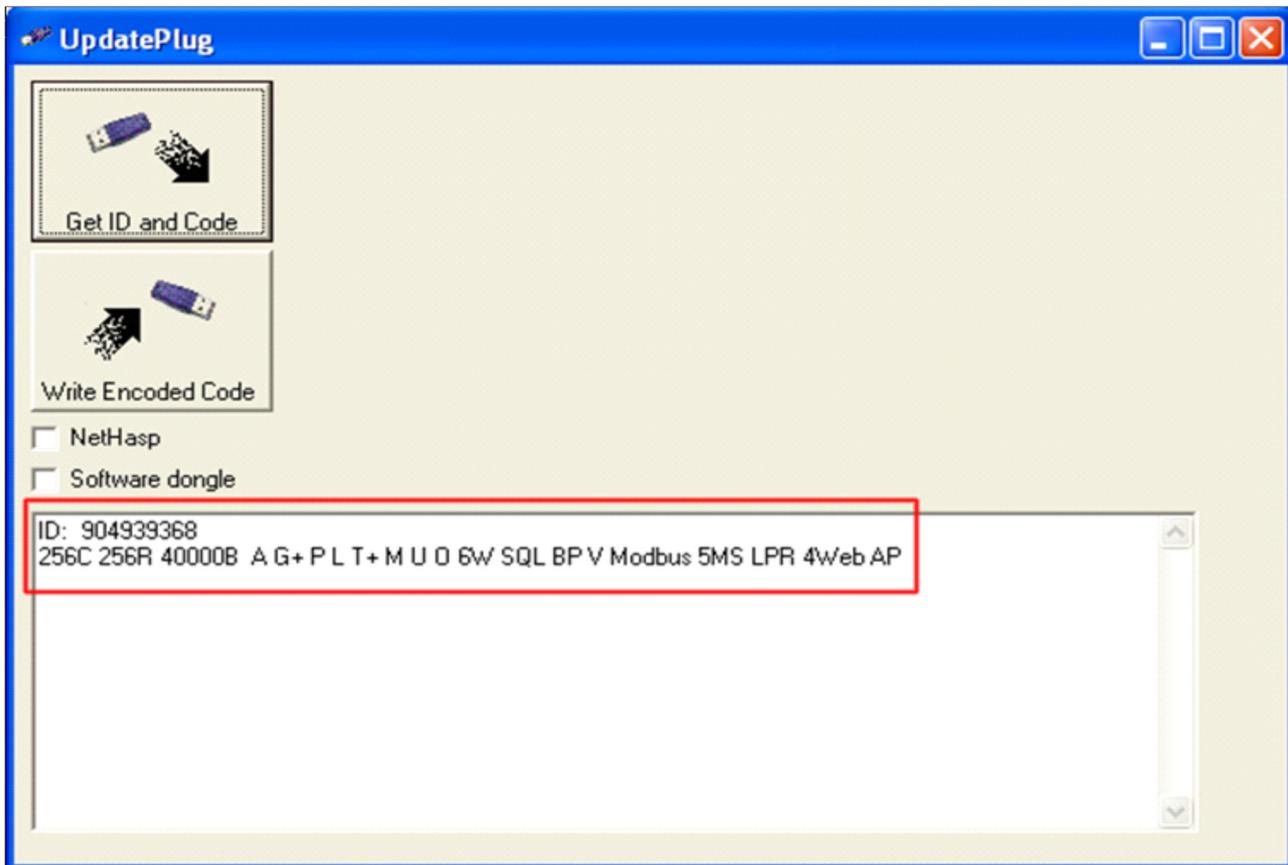
How to Upgrade a Dongle License

If you have not got a physical dongle, click on the "Software dongle" option. Click on "Get ID and Code". You should see the PC ID and the current configuration.



If you are using Physical dongle, click "Get ID and Code". You should see its ID and current configuration. See example:

How to Upgrade a Dongle License



If the received data shows "DEMO" it means that the dongle is not connected, or that it cannot be read (could be that its drivers are not installed correctly). If you are using NetHasp, click on this option before clicking on "Get ID and Code".

How to Upgrade a Dongle License

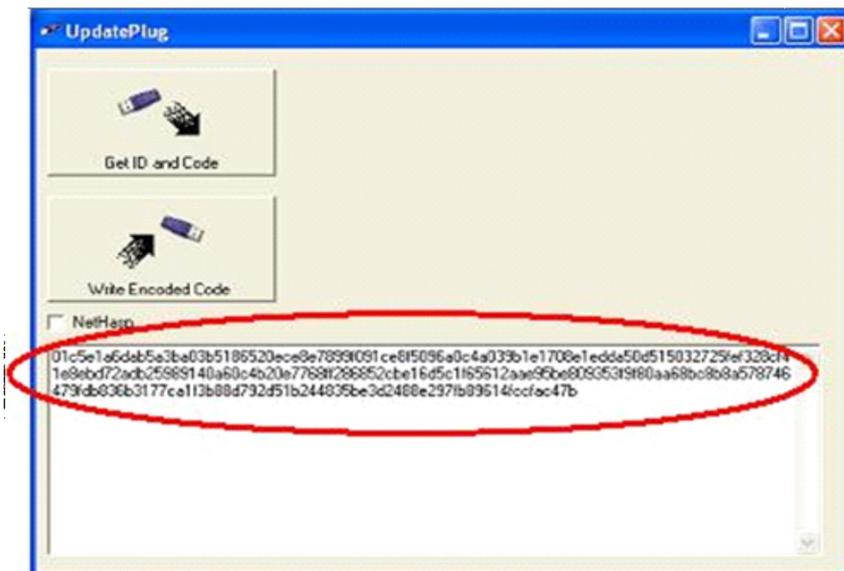
Step 2: Upgrade the dongle

1. After receiving the upgrade file from your Vendor, close GuardPoint Pro.
2. If you are using virtual Software dongle (the ini option "SoftwareDongle" should be set to 1), just place the upgrade files in the GuardPoint Pro folder, launch the UpdatePlug.exe and go to step 6.
If you are using classical dongle, open the upgrade file sent by your vendor with Notepad and copy the upgrade string file in the GuardPoint Pro folder



```
plug_397311810.txt - Notepad
File Edit Format View Help
01c5e1a6dab5a3ba03b5186520ece8e7899f091ce8f5096a0c4a039b1e1708e1edde50d515032725fef328cf4
1e8ebd72adb25989140a60c4b20e7768f286852cbe16d5c1f65612aae95be809353f9f80aa68bc8b8a578746
479fdb836b3177ca1f3b88d792d51b244835be3d2488e297fb89614fccfac47b
```

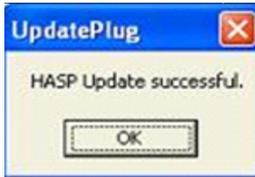
3. Launch the UpdatePlug.exe
4. Paste the upgrade string in the bottom blank field



Note: If the dongle type is NetHasp, you should receive TWO upgrade strings. Clicking the NetHasp checkbox will show 2 windows, paste each strings in each window.

How to Upgrade a Dongle License

5. Click "Write Encoded Code". The following message should appear:



6. Click "Get ID and Code" and see that the dongle has been upgraded to the correct configuration according to your order.